

Benchmark Performance

Key Highlights – Q2 2024



ASQ Global



Custom Panel



Asia-Pacific



2-5M Passengers

Overall Satisfaction	ASQ Global Average 4.33	Custom Panel Average 4.70	AP Average 4.77	2-5M Average 4.36
YIA Score	5.00	5.00	5.00	5.00
YIA Rank	1/357	1/26	1/101	1/74
Overall Experience	ASQ Global Average 4.21	Custom Panel Average 4.62	AP Average 4.66	2-5M Average 4.22
YIA Score	5.00	5.00	5.00	5.00
YIA Rank	1/357	1/26	1/101	1/74